

VIII. Public Facilities & Services Chapter

The Public ~~Facilities~~~~Services~~ and ~~Services~~~~Facilities~~ Chapter includes *Public Buildings* and *Public Services*, including ~~Soeial~~~~Human~~ *Services* and *Public Safety* ~~E~~lements. These elements identify existing and proposed plans for new, facilities, utilities, services and programs. This chapter includes schools and other facilities that are not necessarily owned or operated by the ~~C~~ity, but are listed because they ~~are provided for~~ ~~and~~ serve the citizens of Tempe.

Photos related to chapter

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~~A. Public Buildings Element~~

~~The Public Buildings Element provides an inventory of all existing and proposed municipal buildings, objectives for providing for future infrastructure needs, and strategies for maintaining sustainable structures.~~

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~~A~~-Public Buildings Element

Map of existing and proposed public facilities (buildings, services, and utilities)

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~~A~~-Public Buildings Element

The Public Buildings Element provides an inventory of all existing and proposed municipal buildings, objectives for providing for future infrastructure needs, and strategies for maintaining sustainable structures.

Tempe's geographic size is advantageous for building accessibility to the community. In 1968, City Council made a commitment to ~~D~~downtown Tempe, to maintain ~~C~~city ~~H~~hall at its 5th Street location, as opposed to relocating municipal facilities to Rural & Southern. At the same time, the commitment was made to build community services, such as the Library and Pyle Adult Center at this more central location. In 1996, voters passed a sales tax for transportation services and infrastructure, including construction of bus and bike facilities, a transit center, and light rail stations. In 2001, voters passed a sales tax for performing and cultural arts, including a new performing arts building. All other capital improvements are identified and prioritized in the Biannual Budget, which is reviewed and revised as funding is available. In 2002, Tempe owned and operated 53 municipal facilities, including both civic buildings and operational facilities. Immediate capital investments include a new Center for the Arts, Multi-Generational Community Center, a new fire station, and the rehabilitation of the historic Eisendrath Property ~~and new Center for the Arts~~. The land use maps identify many ~~C~~city owned facilities with different designations, depending on how the land is actually used: open space, recreational/cultural, civic, and industrial. The maps in this element identify ~~C~~city public buildings (not federal, state or county), and public schools. Public parks are identified in the open space element.

Partnerships with the private sector have recently provided two unique opportunities: municipal offices that share space in privately-owned and maintained buildings; and publicly-owned and maintained buildings receiving revenue from private tenants that cover operational costs. As Tempe matures, creative and environmentally sound building design, construction and space planning can provide flexibility to meet changes in building needs and uses. In the next twenty years, Tempe anticipates the addition of one more fire station, one or more police substations, possibly located within other facilities, and additional cultural and recreational facilities as needed and budgeted. Another potential increase to public building inventory is through acquisition and preservation of additional historic structures. Future ~~structural~~ needs of the community will require careful planning for optimum efficiency and return on investment to the community, combined with a continuing commitment to a quality built environment through community involvement and architectural excellence. As of 2002, Tempe has a capital budget of approximately \$95,300,000. The most recent bond election, in May 2002, approved \$77,000,000 for water and sewer improvements, \$31,500,000 for street improvements, 31,500,000 for law enforcement (some of which was service funding), \$6,00,000 for fire protection, and \$12,000,000 for park improvements and community services. This funding will carry Tempe into the next decade of capital improvements.

List of public facilities (excluding park amenities and open spaces) or partner facilities maintained by the City of Tempe

Harry E. Mitchell Government Center and other

Municipal Offices

East 6th Street & Mill Avenue Offices
Goodwin Office Building
Tempe Municipal Building (City Hall)
Tempe Performing Arts Center
Orchid House Offices and Public Parking
Town Lake Office

Community Facilities

Clark Park Recreation Building and Pool
Edna Vihel Community Center
Escalante Multi-generational Center
Kiwanis Park Recreation Center and Wave Pool
North Tempe Multi-generational Center (planned)
Pyle Adult Center
Tempe Historical Museum
Tempe Library
Town Lake Boat House
West Side Community Center

Police Facilities

Downtown Police/Courts Building
Parking Garage
Police Equine Facility at Kiwanis Park
South Tempe Police Substation
Robert J. Hawk Police Substation
Property and Evidence Storage Facility
North Tempe Police Substation

Fire Facilities

Fire Administration
Fire Station #1
Fire Station #2
Fire Station #3
Fire Station #4
Fire Station #5
Fire Station #6
Fire Training facility
Fire Maintenance facility

Service Yards

Container Shop
Communication Building
Hardy Maintenance Yard
Kiwanis Park Maintenance
Priest Yard
Hayden Butte Radio Facility
Traffic Maintenance Facility
Vehicle Maintenance North
Vehicle Maintenance South
Household Product Coll. Ctr
Bell Butte Radio Facility

Public Registered Historic Properties

Ash Avenue Bridge Abutment
Eisendrath House
Elias-Rodriguez House
Governor Benjamin B. Moeur House/Hatton Hall
Hackett House (Tempe/Hilge Bakery)
Moeur Park WPA Structures
Old Mill Avenue Bridge
Niels Petersen House
Tempe Beach Stadium
Tempe Bridge (Old Mill Avenue Bridge)

Water Treatment and Delivery Facilities

Carver and Rural Pump Station
Gaicki Wellhead Building
Johnny G. Martinez Water Treatment Plant
Kyrene Reclamation Plant
South Water Treatment Plant

William J. Ream Senior Complex

Center for Adult Day Healthcare
Shared Living Homes
Assisted Living for the Disabled

Other Facilities

Double Butte Cemetery
Mitchell School
Town Lake Marina
Miscellaneous (medians, streets, etc.)

Map of schools

*List of facilities not owned, operated or maintained by the City of Tempe
(schools, utilities, etc.)*

Arizona State University Facilities
 Rio Salado Community College
 Tempe Union High School
 McClintock High School
 Marcos de Niza High School
 Corona Del Sol High School
 Aguilar [Elementary School](#)
 Arredondo [Elementary School](#)
 Broadmore [Elementary School](#)
 Bustoz [Elementary School](#)
 Carminati [Elementary School](#)
 Connolly [Middle School](#)
 Curry [Elementary School](#)
 Evans [Elementary School](#)
 Fees [Middle School](#)
 Frank [Elementary School](#)
 Fuller [Elementary School](#)
 Getz [School](#)
 Gilliland [Middle School](#)
 Holdeman [Elementary School](#)
 Hudson [Elementary School](#)
 Laird [Elementary School](#)
 McKemy [Middle School](#)
 Meyer [Elementary School](#)
 Nevitt [Elementary School](#)
 Rover [Elementary School](#)
 Scales [Professional Development School](#)
 Thew [Elementary School](#)
 Wood [Elementary School](#)

Kyrene de las Manitas
 Kyrene de la Mariposa
 Kyrene de los Ninos
 Kyrene del Norte
 C.I. Waggoner Elementary School
 Kyrene Middle School

[Public Charter Schools](#)
[Ascending Roots and Scholastic & Athletic Premise](#)
 Ben Furlong Education Center
[Center for Educational Excellence](#)
 Classical Kids Academy
 D.W. Higgins Institute
 Grand Canyon College Prep Charter School
 Humanities and Science High School
[Humanities and Sciences Academy Arizona](#)
 Integrity Education Centre
[International Commerce Institute – Tempe](#)
[James Madison Preparatory School](#)
 Learning Crossroads Basic Academy
 LS Legends
 Montessori Day Public Charter School
[Montezuma Middle School](#)
 New School for the Arts Charter School
 Pinnacle High School
[Pinnacle Virtual High School](#)
 Student Choice High School
 Tempe Accelerated High School
 Tempe Horizons Charter School
 Tempe Preparatory Academy
 Tutor Time Charter School

[Utilities](#)

Salt River Project Kyrene Generating Station
 Salt River Project North Generating Station
 Arizona Public Service Ocotillo Generating Station

The ~~G~~goal of the Public Buildings Element is to assure that necessary public buildings are planned for, designed, built and maintained to sustain the wide range of services provided to the community.

Objectives

- Develop energy efficient, environmentally safe, quality constructed and high performing buildings
- Design structures with flexibility for future needs
- Build structures for long term use
- Promote design excellence while achieving community compatibility
- Fiscally sound planning, design and construction decision-making

- Distribute facilities throughout community
- Provide and encourage alternate modes of transit/transportation to public buildings
- Practice universal design principles for maximum comfort and access
- Provide facilities that promote community interaction and build relationships with service providers
- Promote use of semi-public or private facilities for shared uses, ~~which that~~ serve the community

Strategies

- Review and refer to the General Plan when developing or revising the budget or funding priorities
- Adopt and implement a Tempe Facilities Master Plan
- Coordinate Strategic Planning, the Facilities Master Plan and the Capital Improvements Program
- Work with outside agencies to assist ~~them in meeting their needs~~ in serving the community
- Use the Quality Initiative for Building (QIB) process and standards for all new municipal facilities
- Select consultants well-qualified and well-suited for each project, with demonstrated abilities in community interaction, complex problem solving, design excellence, technical proficiency and project management
- Designate the 1970 municipal building as an historic landmark in accordance with the Historic Preservation Ordinance
- Encourage preservation of significant historic resources
- Rehabilitate or redevelop existing facilities to accommodate evolving needs and technologies
- Consolidate Field Services facilities on Hardy Road and Priest Drive, into new facility on 52nd Street
- Relocate Police Warehouse on Hardy Road
- Research technologies and building materials that can improve building efficiencies
- Produce facilities with complete sets of documentation on design intent of all systems
- Produce facilities which function as intended
- Comply with Americans With Disabilities Act (ADA) regulations and ~~Crime Prevention Through Environmental Design (CPTED) guidelines~~ public safety codes as applicable
- Train staff to understand operations and maintenance requirements to accomplish design and service intent
- Create safe quality working environments
- Provide thorough document review to minimize change orders during construction
- Provide early and continuous community communication on public buildings being planned, designed and constructed
- ~~Promote +~~Use of alternative and renewable energy sources in public buildings as feasible
- Incorporate passive solar concepts for maximum energy efficiency
- Implement the Police Department Plan for decentralized police activities within quadrants and beats
- Implement the Fire Department Plan for fire station location to maintain service response times
- Maintain and expand community facilities as needed
- Centrally locate facilities to minimize commute ~~from for the~~ majority of residents and businesses
- Review identified building needs ~~with~~during the budget process to align capital improvement priorities
- Work with school districts and Arizona State University in identifying community needs, resources, and opportunities for partnership
- Incorporate public art into projects highly visible to the public

Sources

- Tempe Quality Initiative for Building (QIB)
- Capital Improvements Plan
- Biennial Budget

~~B.~~Public Services Element

~~The Public Services Element identifies existing services provided by the City of Tempe, and other service providers, including social service, education, and utilities. Public buildings associated with these services are identified in the Public Buildings Element. Police, fire and emergency services are addressed in the Public Safety Element. Water services are addressed in the Water Element. Transportation services are addressed in the elements of the Transportation Chapter. Other services are mentioned throughout this document, as they pertain to different elements. The purpose of this element is to provide an inventory of services for recognized infrastructure planning and continued access and delivery of services to serve future needs.~~

Photos of element

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Backside

Map of utilities

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~~B.~~ Public Services Element

The Public Services Element identifies existing services provided by the City of Tempe, and other service providers, including social service, education and utilities. Public buildings associated with these services are identified in the Public Buildings Element. Police, Fire and Emergency Services are addressed in the Public Safety Element. Water services are addressed in the Water Element. Transportation services are addressed in the elements of the Transportation Chapter. Other services are mentioned throughout this document, as they pertain to different elements. The purpose of this element is to provide an inventory of services for recognized infrastructure planning and continued access and delivery of services to meet future needs.

The Tempe community has a long history of receiving quality services, starting with higher education in 1885, railroad service in 1887, private water service in 1892, electric service in 1898 and telephone service in 1900. Volunteer fire services began in 1902, and the first high school was built in 1900. The first municipal sewer system was constructed in 1913, and in 1915, Council established the Department of Public Works. Tempe Beach Park, the first park in Tempe, opened in 1923 with the ~~S~~state's first Olympic-sized swimming pool. Rio Salado planning began in 1966, and the first water treatment plant opened in 1967. The first Mill Avenue Arts and Crafts Fair was held in 1969, marking the beginning of a successful tradition of event coordination. In 1971, the Fiesta Bowl further enhanced Tempe's image as a premier event location. As Tempe has grown from 1894 to 200~~3~~2, it has increased services to a growing community.

Tempe provides high quality and efficient services covering community, operational and technical needs. Community ~~S~~services include leisure and recreational opportunities, a full range of public library services, historical and cultural enrichment and social service programs. Tempe also partners with other jurisdictions to provide regional services and infrastructure for shared resources. Police, fire and emergency services are part of a regional emergency management effort, which includes responding to crime and fire calls for service in communities around Maricopa County. Water services partner on tri-city sewer facilities to transport east Valley -waste to the 91st Avenue waste water treatment plant, -a jointly owned facility. Water services also provide water to the Town of Guadalupe. Public works provides collection and disposal of solid waste generated by residents and businesses in Tempe, delivering waste to a privately operated land~~fill~~ fill facilities. Tempe has been a regional leader in ~~T~~ransportation planning and service provision. Tempe has also been recognized for its strong commitment to the arts.

Three school districts serve Tempe: Kyrene has ~~six-6~~ schools, Tempe Elementary has 23 schools and Tempe Unified has ~~seven-7~~ schools. As of 2002, there are no plans to add additional public schools within Tempe. Tempe also has 20 charter schools and 8 private schools for educational choice. Rio Salado Community College and Arizona State University provide public higher education. The City of Tempe and Arizona Department of Transportation (ADOT) have rights-of-way within the ~~C~~city limits. The Flood Control District of Maricopa County provides flood protection. Engineering and planning staff review development plans to assure sufficient drainage and on-site retention. Many other services are provided by Maricopa County and Arizona State agencies. Public buildings associated with municipal services are identified in the Public Buildings Element. The map for this element identifies public utilities.

Other public agencies and institutions, as well as non-profit and private service providers augment municipal services. With the exception of water services, private utilities provide electric, natural gas, nitrogen, telephone, cable and satellite services. Newspaper, television and radio media are all provided by private companies, with the exception of the publicly operated television and radio stations affiliated with Rio Salado Community College and Arizona State University, both located in Tempe.

The 2000 Citizen Satisfaction Survey indicated a 95% percent satisfaction rating for City Services. The lowest rating of specific services was 73% percent positive satisfaction with local bus service, a 13% percent increase from 1998. Counseling and job placement services were 86% percent positive. In the General Plan 2030 Survey, conducted in 2003, municipal services ranked high in the reasons why residents would choose to live somewhere, or leave Tempe if services changed. When asked what would be the top reason for choosing a place to live, the highest given response, 13% percent, was the quality of schools and teachers. ASU ranked fifth highest, with 5% percent of the respondents identifying ASU as important to making Tempe a desirable place to live. Although public education is not a City service, the importance of education indicates the need for continued partnership and collaboration with schools. Both surveys indicated that City services are an important part of the quality of life in Tempe.

As of fiscal year 2002-2003, Tempe has an operating budget of approximately \$232,900,000. By State law, Tempe must provide a balanced budget, which means continual monitoring of service provision and municipal efficiencies. The challenge for the future will be to sustain the current high quality of services to a larger future larger population, ensure long-term financial health and maintain resources to add services as needed.

List of public services provided by the City of Tempe

Community Services:

Cemetery
 Child Care (Kid Zone)
 Community Events
 Community Relations
 Counseling Services
 Cultural Services (see eCultural sServices element)
 Historic Preservation (see hHistoric pPreservation element)
 Housing (see hHousing element)
 Library (see eCultural sServices element)
 Museums (see eCultural sServices element)
 Neighborhood Services
 Parks
 Performing Arts (see eCultural sServices element)
 Recreation Services (see rRecreation element)
 Social Services

Operational Services:

Elections
 Environmental Enforcement (see eEnvironment element)
 Facilities Maintenance
 Financial Services
 Fire Protection (see pPublic sSafety element)
 Law Enforcement (see pPublic sSafety element)
 Media Services (cable 11, website, newsletters)
 Municipal Court
 Public Records
 Sales Tax License and Audit
 Solid Waste Management
 Street Maintenance
 Transportation Operations
 Wastewater (see wWater element)
 Water (see wWater element)

Technical Services:

Aviation monitoring
 Building Safety
 Code Enforcement
 Economic Development (see eEconomic dDevelopment element)
 Engineering Services
 Neighborhood Planning
 Neighborhood Traffic Management
 Plan Check
 Traffic Engineering
 Transit and Transportation Planning

List of private or other agency provided public services:

Animal Control Services	Health Services
Blue Stake	Homeless Services
Cable service	Legal Service
Commerce Services	Media Services (magazine, newspaper, radio, television)
Educational Services	Motor Vehicle and Emissions Services
Elderly Services	Museums (see eCultural aAmenities element)
Electric service	Passports
Emergency Services	Postal Services
Environmental Services	Television service
Gas service	Transportation Services
Youth Services	

The goal of the Public Services Element is to identify existing services provided by both public and private sector, and plan for future provision of these services to serve future community needs.

Objectives

- Maintain high levels of service to residents, businesses and visitors
- Facilitate infrastructure planning for future service needs
- Provide cost efficient means of service delivery
- Promote public and private service provision where appropriate
- Distribute services evenly throughout the community

Strategies

- Continue coordination between public service facilities and land development
- Adopt an Environmental Management Plan to ensure compliance with various regulations
- Develop an Infrastructure Management Plan
- Use the Quality Initiative for Building
- Encourage universal design standards for service access
- Encourage community policing and block watch programs
- Promote neighborhood efforts which that reduce service load
- Coordinate infrastructure expansion and redevelopment planning with private utilities
- Coordinate development with ASU for infrastructure and service needs
- Coordinate with school districts for infrastructure and service needs
- Balance business and residential services
- Minimize capital and operating costs through management techniques
- Research and implement technologies which increase service delivery and efficiency
- Continue use of bonds, taxes and user fees to fund services
- Manage public rights-of-way to minimize disruption to public services or quality of life.
- Enhance neighborhoods through maintenance of private properties with city-driven strategies
- Provide recreational and cultural opportunities to the community
- Provide information to the community about issues, programs, events and organizational changes
- Continue involvement in regional planning and partnerships addressing service provision
- Continue public/private or public/non-profit partnerships for service provision
- Maintain and upgrade as necessary, the agreements, procedures and regulations with outside utility providers to ensure a quality level of utility service
- Consider back up providers for utilities unable to meet service demands
- Implement the Storm Water System Maintenance Program
- Implement the Police Department Plan

- Implement the Fire Department Plan
- Implement the Capital Improvements Plan
- Maintain citizen boards and commissions to assist staff in identifying and prioritizing community needs-
- Enhance technology access for residents and businesses
- Provide services near users
- Implement the Comprehensive Transportation Plan
- Continue ongoing communication and public information dissemination through a variety of media
- Monitor and modify programs as necessary to meet community needs within budget parameters

Sources

- Tempe Biennial Budget
- Quality Initiative for Building
- Capital Improvements Program

~~C~~ Human Services Element

~~The Human Services Element identifies existing and proposed human services and facilities designed to integrate resources and opportunities to assist residents of all ages and abilities in improving their quality of life and self-sufficiency~~

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Human Services Element

The Human Services Element identifies existing and proposed human services and facilities designed to integrate resources and opportunities to assist residents of all ages and abilities in improving their quality of life and self-sufficiency. The Tempe Action Council, formed in 1972, created committees to address pressing issues such as: education, city services, social concerns, developing a volunteer bureau, children, elderly and the environment. This body became known as the Tempe Community Council (TCC), and was incorporated as a 501(c)(3) non-profit organization, United Way Agency, and human services planning member of the Maricopa Association of Governments. TCC has brought forward many of the social service developments in Tempe including: Tempe After School Enrichment Program (TASEP now KidZone), Open Horizons (Pregnant Teen Education Program), Shared Living for the Elderly, Drug Free Grad Night, Communities In Schools, Governor's Alliance Against Drugs, East Valley Resources Coalition, Tempe's Promise to Youth, Homeless Task Force, Community Land Trust of Tempe, and Task Force on Aging.

One of the earliest manifestations of human services being provided in the City of Tempe began in 1975 when Federal grant funding was secured to provide an after-school drop-in program in an abandoned bath house at Clark Park. Recreation activities and counseling support were provided for youth that found their way to the Tempe Youth Center. Within a short time, CETA (Comprehensive Employment and Training Act) funding was obtained to bring the Call-A-Teen Program to Tempe in providing youth with job opportunities. The Maricopa County Juvenile Court began to expand their services to outlying communities, and the Tempe Youth Center became a satellite site for the provision of probation services. During this time the Escalante Center was also established to provide similar services to the neighborhood known as Victory Acres. This evolution continued as the City began to assume the costs for these grant funded programs.

Tempe Youth Center became Tempe Youth & Family Services providing counseling, youth diversion, youth employment, and community education services. In 1985, in collaboration with the Tempe Elementary School District, the "Say No to Drugs and Alcohol" Program was developed. This program was recognized as one of the Top Twenty Exemplary Substance Abuse Prevention Programs nationally by the United States Department of Health & Human Services - Office of Substance Abuse Prevention. In 1986, Youth & Family Services merged with the Adult Diversion Program to become a division of the Community Services Department. In 1990, Kid Zone Before and After School Enrichment Program was added to complete what is now known as City of Tempe Social Services. In 1996 the CARE 7 - Crisis Response Program emerged from collaboration between the Police, Fire and Community Services Departments. CARE 7 began offering advocacy and support services to victims of crime since 1998. In particular, Tempe has begun to offer more support for domestic violence victims in providing assistance in obtaining Orders of Protection, emergency shelter, court accompaniment and emergency funds for victims. An additional area of growth has been with prevention partnership grant funds. School-based prevention programs include life-skills groups for elementary aged children, programming for at-risk youth, and substance abuse prevention services. The Tempe Counseling Program initiated collaboration with Tempe Community Council and Columbia University to provide the TeenScreen Program, a free public mental health service to community youth and their families.

Over \$1 million now being allocated to non-profit agencies, making Tempe among the more generous of Valley cities for human services. ~~However,~~ there are still many unmet needs, both from those agencies and from the City of Tempe human services staff, particularly the Social Services Division. There are also increasing reasons to target some funding for emerging areas of need such as the homeless and aging. The establishment of the new Tempe Help to Others (H2O) program provides significant new resources through donations by Tempe citizens when paying their utility bills.

Citizen volunteers serving on the Agency Review panels often express the frustration of seeing legitimate needs for human services help being denied due to limited available funds. City Council expressed a need to incorporate inflationary increases in human services funding to assist non-profit agencies to better serve Tempe residents. In 2002, the City Council has established a subcommittee of its membership to oversee the development of a "People Improvement Plan" (PIP). This document would provide long range planning related to human services funding so that future needs could be better anticipated and factors such as the effects of inflation could be incorporated. The PIP addresses human service needs of Tempe citizens through five target groups: Homeless, Aging, Disability, Children and Youth, and Adults and Families. The PIP is being developed through the Tempe Community Council (TCC).

The numbers of residents ages fifty and older will be a much greater percentage of Tempe's population than in the past (age 65+ currently at 10% percent of total population will double over next two decades). This has far-reaching implications for Tempe regarding housing, transportation, recreation, and aging services. The impact of these senior citizens to both the cultural and economic vitality of our city will be significant. A healthy community requires the active involvement of citizens of all ages. Tempe needs to encourage its residents to age in place in our community, by providing for them affordable and accessible housing within the community. Maintaining seniors' quality of life is essential for them to live independently in their own homes. Transportation for seniors extends across all senior issues, both in meeting basic needs and in supporting an independent and vitally healthy lifestyle. With regard to homeless people in the community, Tempe should provide resources toward meeting Tempe's portion of the problems while advocating that other responsible entities contribute for the greater good of the region. Human services should take a place in the City's long-range planning activities, alongside land use planning and capital improvements. The People Improvement Plan (PIP) will be the mechanism by which this occurs, by reference in the General Plan. The basic purpose of the PIP is to guide the City in a more strategic and long-range approach in addressing the quality of life needs for Tempe residents most in need.

The goal of the Human Services Element is to guide the City in addressing funding and provision of human services for Tempe residents most in need.

Objectives

- Improve the quality of life for Tempe citizens, with emphasis on those in greater need
- Coordinate a collaborative process that reduces the number of homeless locally and regionally
- Address the long range needs of Tempe citizens for human services
- Provide affordable, accessible housing for seniors
- Incorporate senior transportation needs into all transportation planning and design
- Integrate land planning and redevelopment efforts with human services located within and throughout the community

Strategies

- Continue the target groups for completion of study on Disabilities, Children & Youth and Adults & Families
- ~~Address-Use~~ both the human services funded by the City of Tempe, as well as other relevant human services provided by public and private agencies
- Address priority issues for target groups on a phased basis, where study and needs assessments show that special study and action is required
- Continue the annual Agency Review process, including projected needs for new resources for inflationary pressures and other unusual factors such as economic downturn
- Capital Improvement Project (CIP) proposals related to human services are now included in the Agency Review process

- Complete the Inventory of Human Services and Needs
- Study needs of target groups through sequential ad hoc citizen task forces to coincide with City of Tempe two-year budget cycles, followed by an overall review
- Identify opportunities to provide the homeless people of the City of Tempe with access to housing, health and social services that are necessary to meet basic human needs
- Design and implement efficient and coordinated programs for the homeless
- Coordinate and collaborate among all units of government, the private sector and individual citizens
- Maintain the position of ~~h~~Homeless ~~e~~Coordinator for Tempe
- Establish a day resource center for homeless people in Tempe
- Increase outreach to Tempe homeless people and provide longer term case management
- Enhance community safety for everyone
- Expand Tempe's Crisis Assistance Response Effort (C.A.R.E. 7) program
- Continue and increase regional planning and leadership
- Advocate for better mental health and substance abuse funding and increased presence of services in Tempe
- Promote community education and mobilization on homelessness
- Establish affordable, transitional and emergency shelter housing
- Develop more employment and education opportunities for homeless people
- Develop a long-range plan in support of aging citizens and the specific/special needs of low-income and minority seniors
- Provide a commission, task force, board and/or employee as a centralized entity to monitor the progress of a long-range plan for aging citizens
- Provide a coordinated and centralized information and referral source for Tempe seniors distributing materials/information
- Develop outreach programs for support services
- Support the formation of "211" as a state-wide community services hotline
- Advocate for the universal design concept
- Form partnerships with property owners in Tempe to use underutilized properties (e.g. schools, churches, commercial centers)
- Improve easy and safe access to important senior destinations
- Work with the Community Land Trust of Tempe, NewTown and other non-profit service groups
- Promote incentives to builders to develop a diverse range of senior and disabled housing
- Provide property tax considerations for seniors
- Promote life-long learning and employment
- Provide additional senior issue classes (e.g. health, housing, fitness)
- Foster intergenerational programs
- Promote volunteer opportunities
- Provide point-to-point transportation (e.g. Dial-A-Ride); voucher programs for seniors (e.g. Enabling Transportation) and other programs to assist seniors in using alternative transportation.
- Provide health promotion programs, including physical activities and information at senior centers
- Provide caregiver respite programs
- Promote home health services (e.g. home delivered meals, personal care)
- Provide senior services/centers located or expanded based on demographic changes

Sources

- Inventory of Needs and Services
- Homeless Task Force Report
- Tempe Task Force on Aging
- People Improvement Plan

~~D.~~Public Safety Element

~~The Public Safety Element identifies existing and proposed emergency, fire and police facilities and services designed to protect the community from natural and human caused hazards. Specific details related to these facilities and services, such as evacuation routes, peak load water supply requirements, minimum road widths and clearances, and geologic hazard mapping are covered within referenced documents.~~

Photos of element

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Public Safety Element

Map identifying all police stations/substations, fire departments, etc.

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4. Emergency Management

A 2001 community risk assessment reveals that Tempe could experience either natural or human caused disasters requiring significant efforts in terms of both response and recovery operations. The City of Tempe has a current Emergency Operations Plan, a dedicated Emergency Operations Center, and ongoing training and exercises to familiarize City staff with their emergency management functions. The City of Tempe is a part of the Maricopa County emergency management effort. Likewise, cities on all four sides of Tempe have current Emergency Operations Plans and are a part of Maricopa County's emergency management effort for multi-jurisdiction coordination. The emphasis for the next decade will be on training for prevention of and response to weapons of mass destruction, including biological and chemical weapons, ~~and prevention and response.~~

The goal of the emergency management element is to identify and prepare for natural and human caused disasters by coordinated planning and operations to prevent or minimize the impact of disasters and ensure appropriate and efficient response and recovery operations for large scale emergencies.

Objectives

- Take all appropriate steps to prevent disasters from occurring
- Maintain a strong disaster response and recovery capability
- Enhance public education for disaster preparation, survival and recovery
- Maintain regional relationships to address emergency issues
- Maintain flexibility to address new issues, respond and change as necessary

Strategies

- Conduct a minimum of one emergency management exercise each year involving all appropriate City departments and outside agencies
- Maintain the City Emergency Operations Plan
- Work with City staff and outside agencies in land use planning and municipal operation to maintain safety of aviation, rail and other modes of transportation
- Work with major employers, educational institutions, civic and faith organizations to educate and disseminate emergency prevention and response information
- Continue emergency preparedness through the City's Project Impact program

Sources

- City of Tempe Emergency Operations Plan
- Tempe Fire Department Six Year Strategic Plan and Operational Guide Section
- Risk/Mitigation Subcommittee Recommendations City of Tempe Project Impact

2-Fire

Tempe provides comprehensive Fire Prevention and Public Education Services, Fire Suppression, Emergency Medical, Hazardous Materials, and Technical Rescue services for Tempe citizens and visitors. The services described above are mutually provided through Automatic Aid contract with the Cities of Chandler, Mesa, and Phoenix. Services are delivered following notification from a central communications center, which dispatches the closest available fire company regardless of political jurisdiction. Tempe will ~~Continue~~ its strong emphasis on Fire Prevention and Public Education, supplemented by completion of the fire station location plan. As a highly urbanized city, Tempe will continue in-fill in terms of new construction and population. The existing 40 square mile area is designed and built for fire infrastructure and access, with the exception of remaining county islands. Tempe's challenge will be retrofitting new technology or capacity needs into the existing built environment. Additional challenges include the protection of one of the nation's largest public universities: Arizona State University.

The goal of the Fire Element is to plan and provide for the safety and welfare of the public through preservation of life, property, and the environment.

Objectives

- Effective fire code development and management
- Enhanced public education
- Strong cooperative working relationships with all appropriate agencies
- Continue strong emphasis on firefighter safety and employee relations

Strategies

- Maintenance and support of the Fire Department's Strategic Plan and Operational Guide
- Continue to develop and refine the Strategic Plan on a bi-annual basis
- Completion of the fire station location plan
- Complete traffic signal preemption system for fire apparatus
- Meet emergency response time goals as specified in the strategic plan
- Maintain accredited agency status through the Commission on Fire Accreditation International
- Construct and staff one additional fire station in south Tempe
- Identify and monitor areas of natural or human-built conditions that may be subject to fire hazard, work to remediate deficiencies in these areas where possible
- Work with Arizona State University to provide access and infrastructure for efficient response on campus

Sources

- Fire Code as adopted by the City of Tempe
- Tempe Fire Department Six Year Strategic Plan and Operational Guide

3. Law Enforcement

Tempe provides comprehensive public safety services to citizens, visitors and businesses. These services include responding to requests for police services, providing crime prevention and public education services, working with citizens to mutually address public safety issues in the community, and addressing civil disorder. With an internationally accredited police agency, Tempe serves a culturally diverse community that is home to one of the largest universities in the country. Tempe is also recognized as a destination for events and attractions for many visitors. Public safety and traffic concerns rank consistently high with community concerns. In the 2000 Citizen Satisfaction Survey, 88% percent of residents stated that they felt safe walking in their neighborhoods at night and 82% percent felt safe walking downtown at night. Only 8% percent listed crime as the most important problem facing the City. Traffic was the highest ranked issue, at 21% percent. In the 2003 General Plan 2030 survey, 9% percent ranked safety or a low crime rate as the reason they would choose to live somewhere, and 26% percent felt Tempe would be less desirable place to live if crime increased. 10% percent felt that traffic increases would make Tempe less desirable. When asked what the single most important safety concern residents had, 27% percent responded traffic and speeding-, 25% percent responded crime, and 18% percent responded adequate police protection. The challenges facing Tempe law enforcement in the future include: responding to issues surrounding increased density; addressing homeland security and civil disorder needs; planning and implementing appropriate technology; continuing to build strong interagency relationships with other law enforcement entities; and continuing to hire and develop a culturally diverse, highly skilled workforce that is able to address the ever changing demands of law enforcement.

The goal of the Law Enforcement Element is to protect and preserve life and property, serve the public welfare, and improve citizen safety and sense of security.

Objectives

- To intervene in disorderly, dangerous, and unpredictable situations in the community
- Investigate crime, arrest criminals, and collect evidence required to obtain convictions
- Take a leadership role in teaching the citizens and visitors what they need to know to prevent crime and enhance safety

Strategies

- Continue to focus on providing high quality, timely basic police services to the community
- Continue to work with the community to address public safety issues
- Ensure that adequate human and capital resources are available to meet the future public safety needs of the community
- Efficiently and effectively allocate resources
- Maintain strong focus on the professional development of employees and on employee relations
- Assess public safety needs for special events and find efficient and effective means to staff special events
- Provide crime prevention and public safety education to the community

Sources

- Tempe Police Department General Orders
- Tempe Police Department Operations Orders
- City of Tempe Emergency Operations Plan
- CALEA (Commission on Accreditation of Law Enforcement Agencies)
- Tempe Police Department Emergency Response Plan (Addresses Civil Disorder)
- ~~CPTED Ordinance~~ (Crime Prevention through Environmental Design codes)
- Alarm Ordinance

- Loud Party Ordinance